



Our guide to property viewings during COVID-19

In line with the government guidelines on home moving during the Covid-19 outbreak, we have put a number of measures in place to protect our staff and customers during property viewings. Health and safety remains our priority, and we kindly ask that you adhere to the procedures outlined below.



Use video viewings and/or virtual tours in the first instance if these are available, and only request physical viewings of properties you are seriously interested in.



Make your own way to the property as we are unable to offer transport. Where possible, and for your own safety, please try and avoid public transport, especially at peak times.



Physical viewings are by appointment only, and can only take place with key members of your household.



Before viewing, please confirm that you are not suffering any symptoms of Covid-19.



Where we accompany viewings, we will maintain a 2m distance and wear face coverings if this isn't possible.



We will provide hand sanitiser and/or hand washing facilities.



We will ensure surfaces are cleaned prior to each viewing.



Try to avoid touching anything whilst in the property, anything you do touch will need to be wiped down after.



The occupier of the property will be asked to ensure the property is well ventilated and that internal doors are left open.



The occupier of the property will be asked to vacate the property while the viewing is taking place.



You may be asked to wear a face covering and/or remove your shoes or use foot covers.

Please do not hesitate to **get in touch** with us should you have any questions or concerns.

Visit us at whitegates.co.uk to find your nearest branch.

