Landlord Services



Premium Managed

Premium Managed is our ultimate full property management service. It is designed to make your experience as a landlord hassle free, safeguard your finances and provide full protection against risks associated with letting a property.

- Rent and legal protection if the tenant doesn't pay.*
- Full property management service.
- Your landlord legal rights protected and enforced.
- Minimum level of involvement from you.



Managed

Our Managed service delivers peace of mind 24/7, from the time your property is first marketed until the deposit is returned. We'll address tenant's requests and ensure your experience is as hassle free as possible.

- Management of all compliance matters to help you meet your legal and safety obligations as a landlord.
- Handling all routine tenancy matters, including maintenance and repairs and 24/7 online support.
- Regular property inspections and reports.



Rent Collection

Our Rent Collection service ensures that not only will we find you a suitable tenant, but we'll also take care of collecting monthly rent payments. All you need to do is organise the maintenance of your property.

- Ensuring suitable and fully-referenced tenants are found for your property.
- Monthly rent payment collection.
- Tenancy renewal and annual rent review.



Tenant Find

Our Tenant Find service, designed for experienced professional landlords, gives you the confidence that your property will be let to a qualified, referenced tenant on a binding tenancy agreement.

- Industry leading tenant referencing and background checks.
- Maximum exposure on major property portals and accompanied viewings.
- Compliant and legally binding tenancy agreement.

*Terms & Conditions apply. Rent protection period and legal cover are subject to claim limits. Check your individual policy for more information.



Landlord Services		Premium Managed	Managed	Rent Collection	Tenant Find
		Maximum protection for your investment	Complete peace of mind 24 hours a day	Monthly rent collection service	Professional tenant find service
Pre- tenancy	Free valuation / consultation	/	✓	/	/
	Energy Performance Certificate*	/	✓	/	/
	Professional marketing including online advertising on portals	/	✓	/	/
	Accompanied viewings and offer negotiation	/	✓	✓	/
	Tenant referencing service	/	✓	/	/
	Tenancy agreement and relevant documentation	/	✓	✓	✓
	Arranging an annual gas safety certificate*	/	✓	/	✓
	Arranging an electrical safety certificate*	/	✓	✓	✓
	Compliance with lettings and safety laws & regulations	/	✓	✓	✓
Start of tenancy	Collecting and protecting the tenant's deposit*	✓	✓	✓	/
	Arranging professional Inventory and Schedule of Condition*	/	✓	/	Optional*
	Transfer of utility billing liability	/	✓	✓	
During tenancy	Rent collection and monthly statements	/	✓	/	
	For non-UK resident landlords, retention of tax and payment to HM	IRC* 🗸	✓	✓	
	Annual rent review*	/	✓	✓	Optional*
	Tenancy renewal	/	✓	✓	Optional*
	Chasing tenant arrears and serving appropriate notices	/	✓	/	
	Regular property inspection visits and reports	/	✓		
	Ongoing maintenance and repairs*	/	✓		
	24/7 online support	/	✓		
	Tax year summary for your annual tax return, if required	/			
	Rental income protection**	/			
	Cover against serious breaches of the tenancy*	/			
	Legal expenses cover**	/			
	Legally removing unauthorised occupants from your property	/			
End of tenancy	Arranging deposit return at the end of tenancy	✓	✓	✓	/
	Arranging a check-out inspection*	/	✓	/	Optional*
	Damage dispute negotiation	/	✓		
	Transfer of utility billing liability	/	✓		
	Professional advice on maximising rental potential and preparing the property for re-let	✓			

Services may vary by branch. For full details please see our Terms of Business. *Fees and 3rd party charges may apply. **Claim limits and/or excesses may apply. See your individual policy for full Terms & Conditions.

